

IGNOU REGIONAL CENTRE DELHI-2

Frequently Asked Questions

Question	1. When IGNOU conducts Term-end Examination (TEE) for Theory Courses?
Answer	IGNOU conducts TEE for Theory Courses in two cycles – June and December every year.
Question	2. How to submit the examination form for TEE?
Answer	The information regarding conduct of Examination and submission of online examination form will be uploaded on IGNOU Website. The Online Exam Forms may be submitted at the link: https://exam.ignou.ac.in
Question	3. What is the examination fee for TEE for Theory Courses?
Answer	Examination fee for TEE for Theory Courses is Rs.200/- per course.
Question	4. What is the examination fee for TEE for Practical Courses?
Answer	Examination fee for TEE for Practical Courses is: <ul style="list-style-type: none"> - Upto 4 Credit Rs. 300/- Per course - Above 4 Credit Rs. 500/- per course
Question	5. How the fee for TEE can be submitted?
Answer	Students may select payment gateway as indicated in the portal to make payment using Debit/Credit Card and Internet Banking of any bank. Payment in any other mode or via any of the Link/Account will not be accepted and no request for refund will be entertained. Examination fee once paid shall neither be adjusted nor refunded in any case.
Question	6. Will the examinees get their opted examination centres?
Answer	The University will try to accommodate the students in the examination centre opted by them (In case, the seating capacity at the exam centre has exhausted, student may choose the nearest/alternate exam centre under the jurisdiction of the same Regional Centre). However, the University reserves the right to shift the students from one exam centre to another exam centre.
Question	7. When will Hall Ticket be issued to students for TEE?
Answer	Hall Ticket will be uploaded on the University website (www.ignou.ac.in) approximately 7 to 10 days before the commencement of the TEE. Students need to take the print out of the Hall Ticket and report at the address of the allotted Examination Centre on the date and time mentioned on the Hall Ticket. Examinees will get the entry into the Examination Hall strictly on the basis of the valid Hall Ticket and University Identity Card.
Question	8. Can the allotted examination centre be changed?
Answer	No, the allotted examination centre cannot be changed.
Question	9. Whom to contact in case of non-generation of control number or about status of Examination Form after submission of Online Exam Form?
Answer	For non-receipt of the control number or about status of Examination Form, email may be sent to termendexam@ignou.ac.in or contact over phone no. 011-29572209.
Question	10. From where can the students get the Question Papers of earlier TEEs?
Answer	Students may visit the following URL for Question Papers of earlier TEEs: https://webservices.ignou.ac.in/Pre-Question/
Question	11. Is it allowed to write examination in any language?
Answer	Answer to the question paper will be accepted in the language (s) in which the Programme is offered. Answer script attempted in any other language will not be evaluated and it will be cancelled without any information. However, students have an option to attempt the examination of the course's in Hindi medium irrespective of registration of the same in English medium (except for language programmes).
Question	12. Is it allowed to write Examination for two courses in a session?
Answer	Under no circumstances the student will be allowed to write Examination for two courses in a session even if both the courses are reflected in the Hall Ticket for the same session & time.
Question	13. What to do in case of clash of date and time of examination of courses?
Answer	THE CLASH OF EXAM DATES/SESSION WILL NOT BE CONSIDERED IN THE FOLLOWING CASES: <ul style="list-style-type: none"> i. The courses are from the same group (Group-1 to Group-6) as the exam of courses in a particular group is conducted on same date and time. ii. The courses are backlog courses (from different years). iii. The courses are from different Programmes.

	iv. In MP Programmes, courses from different specialization.										
Question	14. Who can take the benefit of Promotion Scheme of IGNOU?										
Answer	This Promotion Scheme is mainly valid for the students admitted/re-registered in July 2019 session for certain programmes. For details and other important information/FAQ, the following link may be visited: <ul style="list-style-type: none"> - Students admitted/re-registered in July 2019 Session: http://rcdelhi2.ignou.ac.in/Ignou-RC-Delhi-2/userfiles/file/NOTIFICATION_0001.pdf - Students admitted/re-registered in July 2020 Session: http://www.ignou.ac.in/userfiles/Notification%20(1)(2).pdf 										
Question	15. How the candidates of entrance exam check their results?										
Answer	Candidates of entrance exam may visit the URL http://www.ignou.ac.in/ignou/studentzone/results/1 for the results of their entrance exams										
Question	16. How students can check their results?										
Answer	Students may visit the URL http://www.ignou.ac.in/ignou/studentzone/results/2 for the results of TEE										
Question	17. Whom to contact in case of non-declaration of results?										
Answer	Students may write email to the following email IDs as per their Programmes: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Student's Level</th> <th>Email ID</th> </tr> </thead> <tbody> <tr> <td>Students of Master Degree Programmes</td> <td>mdresult@ignou.ac.in</td> </tr> <tr> <td>Students of Bachelor Degree Programmes</td> <td>bdresult@ignou.ac.in</td> </tr> <tr> <td>Students of Diploma Level Programmes</td> <td>dpresult@ignou.ac.in</td> </tr> <tr> <td>Students of Certificate Level Programmes</td> <td>cpresult@ignou.ac.in</td> </tr> </tbody> </table>	Student's Level	Email ID	Students of Master Degree Programmes	mdresult@ignou.ac.in	Students of Bachelor Degree Programmes	bdresult@ignou.ac.in	Students of Diploma Level Programmes	dpresult@ignou.ac.in	Students of Certificate Level Programmes	cpresult@ignou.ac.in
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Question	18. How to apply for the re-evaluation of Answer Scripts and issue of copy of answer scripts?										
Answer	Form for re-evaluation of answer scripts and issue of copy of answer scripts is available at the following link: https://onlineservices.ignou.ac.in/reevaluation/										
Question	19. Whom to contact for non-receipt of Completion Certificate – Degree/Diploma?										
Answer	Students may contact their concerned Regional Centre. In case the Regional Centre of student is Regional Centre Delhi-2, email may be sent to rcd2convocation@ignou.ac.in .										
Question	20. How to obtain Completion Certificate (Degree/ Diploma)?										
Answer	Degree/Diploma may be obtained by paying prescribed fee online using the link: https://onlineservices.ignou.ac.in/idms/										
Question	21. When the Degree/Diploma will be sent to the students who have already paid the fee for Convocation?										
Answer	The Degree/Diploma will be dispatched through Speed Post for the students who opt to collect the degree by post and the students who opt to collect their degree in person can collect the same from the Regional Centre on any working day.										